

AREA RESOURCE LIST

Uninsured

- Mercy Community Health Workers:
 - Assists with access to healthcare, financial assistance, and referrals to community organizations for social needs.
 - Cara- 636-239-8525; Hours: Monday- Friday 8:00am- 4:00pm
 - Ellie- 636-239-8664; Hours: Monday-Thursday 9:30am- 7:00pm; Friday 9:30a- 1:00pm
 - Bobbi- 636-266-9309; Hours: Monday- Friday 8:00am- 4:30pm at McAuley and other area Mercy Clinics
- Mercy Eligibility Services: 1-844-764-6850 (8a-4:00p M-F)
 - Press Option #1: If you have questions about a pending Financial Assistance Application
 - Press Option #3: If you DO NOT have insurance and wish to apply for Financial Assistance
 - Press Option #4: If you have insurance and would like to apply for Financial Assistance
 - Press Option #5: If you have billing questions.
- Customer Service – Patient Accounts: 1-855-420-7900
 - For assistance in making payments, or for arranging payment plans.
- Healthcare Marketplace:
 - www.healthcare.gov
 - <http://www.mercy.net/the-affordable-care-act>
- Cover Missouri: 800-466-3213 www.covermissouri.org
 - Helps with those seeking insurance in Missouri.

Medicare

- Medicare – Social Security Administration: 1-800-772-1213
 - 1-800-MEDICARE (Toll Free Number): 800-633-4227
 - CLAIM- “Community Leaders Assisting the Insured of Missouri” 800-390-3330
 - www.missouricclaim.org
 - A nonprofit organization that answers questions about Medicare for Missourians.
 - This is a free service. Call to set up an appointment. Phone line is open from 9:00 am to 4:00 pm, Monday through Friday.
 - Reduces Part D premiums, deductibles, co-pays and eliminates the coverage gap based on income and resource level.

Identification and Government Issued Documentation

- Vital ID Program of Eastern Missouri- provides technical and financial assistance to attain valid photo ID and related government documentation (driver’s license, social security card, birth certificate)
 - 500 Clark Avenue, Suite F, Union, MO 63084. 314-301-9846

Medication Assistance

- Dispensary of Hope- Mercy Hospital Washington
 - Prescription assistance program for uninsured patients. Program coordinated thru Care Management or Community Health workers.
- For medication assistance applications: www.needymeds.org
- Several pharmacies have a generic drug program with included medications for \$4 a month. List of included medications can be obtained on their website or the pharmacy at Wal-Mart, Target, Schnucks or CVS.
- Missouri RX Drug Card
 - 877-321-6755 or www.missouridrugcard.com
- Other websites:
 - www.needymeds.org www.blinkhealth.com
 - www.cou-co.com/ www.goodrx.com

Meal Services:

- The Harvest Table
 - A free community meal served every Saturday 5:00pm-6:00 p.m. in the dining room of St. Peter's United Church of Christ - corner of Fifth and Market streets. All are welcome.
 - Provides some personal needs and hygiene items as available.
- The Welcoming Table
 - A free community meal served to anyone in the community every Tuesday 5:00pm-7:00pm at the First Presbyterian Church of Union, 105 E. Main Street, Union MO
- Manna and More
 - A free community meal served every Tuesday 6:00pm- 7:00pm at Franklin County Family Resource Center, 500 Clark Ave., Union, MO 63084
 - Offers connection to resources and employment opportunities, vital IDs

Senior Centers/Meals on Wheels

- New Haven: 573-237-4009
- St. Clair: 636-629-2187
- Sullivan: 573-468-3766
- Pacific: 636-938-5525
- Union: 636-583-5432
- Washington: 636-239-3374
- VOYCE: 314-918-8222
 - www.voycestl.org
 - Provides assistance and guidance with finding long-term care. Advocates for, educates, and supports residents of long-term care facilities.
- Aging Ahead: 800-243-6060
 - www.agingmissouri.com

Dental Services

- Compass Health
 - Union: 636-582-8100
 - Sullivan: 844-853-8947
- McAuley Dental Services
 - 636-239-8547
 - Upfront copay of \$100 (per appointment) required.
- Nikodem Dental
 - Warrenton: 636-377-2120
 - South County: 314-892-2000
 - Exam/Panorex X-Ray/Simple Extraction - \$99
 - Surgical Extraction - \$177
 - <http://www.nikodemdental.com/index.php>
- Elks Mobile Dentist Service
 - 573-690-6003
- Franklin County Dental Network
 - 636-584-7240
 - Provides routine dental care to low-income and uninsured individuals.
- Rural Parish Clinic of The Archdiocese of St. Louis
 - 314-225-4034
 - Providing mobile medical and dental care in various locations at NO COST for income-qualifying adults without insurance. Franklin County location: Immaculate Conception, Union
 - <https://www.archstl.org/rural-parish-clinic-medical-and-dental/patients/dental-services>

Medical Services

- Mercy Find a doctor: 877-399-3627
Visit mercy.net and search the “Doctors” tab.
- Mercy Hospital Washington McAuley Clinic: 636-239-8585
- Compass Health (formerly Crider Health Center):
 - Union: 636-582-8100
 - Adult and Pediatric Primary Care
 - Behavioral Health Walk-in Hours: Monday- Friday 8:00am-4:00pm.
 - Dental Services
 - Sullivan: 888-403-1071
 - Pediatric Primary Care only
 - Behavioral Health Walk-in Hours Monday- Friday 8:00am- 4:00pm.
 - Dental Services
 - Wentzville: 636-332-6000
 - Warrenton: 636-465-1500
 - St. Charles: 636-946-4000
- Healing Grace Clinic: 636-777-2937
 - Website: healinggraceclinic.org
 - Adult clinic for uninsured- patient must call to schedule an appointment.
 - Weekday Hours: Wednesday & Thursday 8:30am to 4pm (closed for lunch 12-1p)
 - Weekend Hours: Saturday 9am to 12 noon
- Phelps County Memorial Clinic: 573-426-4455
 - 1050 W. 10th Street, Suite 480; Rolla, MO 65401
 - Takes all payers and uninsured- no geographic restrictions. Patients from all counties are welcome.
 - If uninsured – will require a sliding scale payment.
 - Must call ahead to complete necessary paperwork.
- Rural Parish Clinic: 888-870-9610 or e-mail rpc@archstl.org
 - Free Healthcare to uninsured ages 19 through 64 if income meets federal poverty guidelines.
 - Location:
 - St. Clare Catholic School/Parish Grounds
125 E. Springfield Rd.
St. Clair, MO 63077
 - Hours: 9am to 4pm- 2nd, 3rd, and 4th Thursdays only (1st Thursday of month in Hillsboro)
- Salam Free Clinic: 636-238-0158
 - FREE, Walk-in Medical clinic
 - 2nd Saturday each month, 2pm-4:30pm
 - No income requirements; No restrictions
 - 18+ or 17+ with legal guardian for routine physicals (ID no longer required)
 - Location:
 - St. Peters United Church of Christ
20 W. 5th Street
Washington, MO 63090
- Franklin County Health Department: 636-583-7300
 - 414 E Main Street, Union MO 63084
 - Hours: Mon-Friday 8am-4:30p
 - <https://www.franklinmo.org/health>
 - Nursing Services: immunization administration, blood pressure screenings, Tuberculosis (TB) testing, Hepatitis C testing and case management, lead testing and case management, STD testing and treatment

- Vital records: Birth and death certificates
 - Reportable disease investigation and surveillance
 - Environmental Health Services
 - Emergency Preparedness
 - Health Education: Child Care Health Consultation, food safety education, general community health education and outreach
- Franklin County Veterans Administration Clinic (VA): 314-289-7950
 - 1627 A. Roy Dr. Washington, MO 63090

Help At Home

- Medicaid Chore Worker Program: 866-835-3505
 - Call to complete a screening to see if you qualify for the program.

Mental Health Services

- Suicide and Crisis Hotline: 988
 - call or text 988 which connects you with a trained crisis counselor for help. I
- Mid Missouri Crisis Line: 1-888-761-4357
 - Text 'hand' to 839-863
- Saint Louis Counseling: 636-583-1800 or 800-583-8355
 - An outpatient mental health program offering counseling to individuals of all ages and income levels.
- Compass Health Network: 636-582-8100 or 800-574-2422
 - Provides mental health treatment with additional services including unmet primary health care and dental needs.
 - Compass Open Access Crisis line 24/7: 844-853-8937
- Mercy Behavioral Health Access Center: 314-569-6565
- Behavioral Health Response (BHR): 800-811-4760 or 314-469-6644 or 314-469-3638 (TTY)
 - Text 'home' to 741-741- Crisis hotline 24/7
- Mental Health.gov
 - www.mentalhealth.gov
- Parental Help Line: 800-367-2543
- 'KUTO' Kids Under Twenty-one: 1-888-644-5886
- Saint Louis Counseling: 636-583-1800
- Lutheran Family and Children's Services: 314-787-5100
- Youth in Need: 636-946-3771
 - 24-hour Crisis help line
- VETERANS Crisis Line- 800-273-8255 then press 1

Employment Services

- MO Job Center: 636-583-9670
 - 1108 Washington Square Center, Washington, MO 63090
 - FREE products and services to assist in employment opportunities.
 - Unemployment Claim Assistance
- Empac Group, Inc.: 573-503-0000
 - Washington – 1600 West Main Street, Washington, MO 63090
 - Sullivan – 104 Airport Road, Sullivan, MO 63080
 - Serving Franklin and surrounding counties with employment services to individuals with disabilities. Our goal is that all individuals with disabilities will find meaningful and sustainable employment that matches their skills, interests, and aspirations.
 - www.empacgroupinc.com

Food Pantries, Thrift Shops & Emergency Relief

- Foundations for Franklin County- Little Food Pantries- Website: www.foundations4franklincounty.org
 - Washington locations
 - Pregnancy Assistance Center
 - YMCA
 - Peace Lutheran Church
 - Washington Public Library
 - NAPA
 - Borgia High School
 - Mercy Medical Building
 - Washington Square
 - New Haven Locations
 - Mercy Clinic New Haven
 - Beaufort Locations
 - Voss Market
 - Gerald Locations:
 - Community Outreach
 - Union Locations
 - Family Resource Center
 - Mercy Clinic Union
 - St. Clair Locations
 - Mercy Clinic St. Clair
 - Jefferson Franklin Community Action- JFCAC (formerly Catholic School)
 - Pacific Locations
 - Agape Help House
 - Mission Community Church
 - Pacific Church of Christ
- Compass Health Center Mobile Food Market
 - Must call/pre-register online.
 - Warrenton (636) 456-1500. Third Wednesday of every month from 9 – 11AM.
 - Union (636)582-8100. Third Thursday of every month from 10 – 12PM.
- Agape House of Pacific: 636-271-5315
- Agape St Clair: 636-629-9899
- Community Outreach, Gerald: 573-764-4357
 - Provides low income and other qualified individuals with emergency food, rent assistance, money for paying utilities and heating bills, prescription medications, GED kits and even debt and budget counseling.
 - Food Pantry: Friday/Saturday 9-12
 - Resale shop: Friday/Saturday 9-4
- Meramec Community Mission, Sullivan: 573-468-5813
 - An emergency assistance program that provides a food pantry, thrift shop, and emergency aid to individuals in the Sullivan School District.
 - Food Panty: Monday-Friday 10-4
 - Resale shop: Monday-Friday 10-5
- St. Peter's UCC Food Pantry, Washington: 636-239-6176
 - Hours: Monday 12-1; Tuesday 12:30-1:30; Thursday 9-10
- Union Food Pantry: 636-584-7050
 - Monday and Thursday 2-4
- Borgia Food Pantry, Washington: 636-239-6701 ext. 1305
 - Hours: Thursdays from 2:00pm- 5:30pm

- First Washington UMC Food Pantry, 636-239-4477
 - Hours: Fridays 2:00pm-4:00pm
 - Location: 4349 St. John's Road, Washington, MO 63090
- Loving Hearts Outreach: 636-390-8300
 - Food Pantry: M/W/F 9-2
 - Resale shop: T/TH 9-2
 - Provides emergency aid, low-income assistance, and guidance to disaster victims and low-income individuals in the community.
- United Way Referral Line: 800-427-4626 or *211 from any phone
 - Franklin County Area: 636-239-1018
- Society of St. Vincent de Paul (SVdP) - Each Conference helps within defined boundaries.
 - Find the Conference serving an address at: <https://svdpstlouis.org/get-help/request-help-conference-finder>
 - Krakow/Washington/Clover Bottom - St. Gertrude/St. Ann: 636-239-3913
 - Pacific - Saint Bridget: 877-238-3228 Ext. 3348
 - Port Hudson/Gerald - Holy Family/St. Gerald: 877-238-3228 Ext. 3352
 - Sullivan/Japan - St. Anthony: 877-238-3228 Ext 3368
 - Union - Immaculate Conception: 636-583-5144; option 5
 - Villa Ridge/Catawissa - St. Mary/St James: 877-238-3228 Extension 3311
 - Washington - Our Lady of Lourdes/St. Francis Borgia: 636-239-3520
- St. Clare Catholic Services - St. Clair: 636-629-4997 (No longer associated with SVdP)
- St. John Helping Hands Outreach - Labadie/Villa Ridge: (636) 583-2488 (No longer associated with SVdP)
- Agape Help House and Food Pantry, Pacific: 636-271-5315
 - Emergency assistance, food pantry, and thrift shop. ~~Serving individuals in the Pacific area.~~
 - Helps low to moderate income families and individuals, the disabled and elderly families obtain food, obtain clothing, and gain access to personal items in times of crisis or an emergency.
 - The emergency assistance program can provide help with rent and utilities.
- Sullivan Emergency Assistance Fund: 573-468-6847 or 573-468-6068
 - Focuses its assistance programs on needy person who reside in the Sullivan School District.
 - Applicants also need to be in a crisis such as eviction, utility shutoff, no food, etc.
- Washington Emergency Relief Fund: 636-239-6633
 - Provides low to moderate income, the unemployed, and other struggling people with a one-time financial assistance cash grant toward paying for delinquent utility bills, rent, or other emergency situations and crises.

Pregnancy and Women's Services

- Pregnancy Assistance Center (Washington): 636-239-1840
 - Aids expectant mothers before and after a baby is born.
- Your Other Mother – Pregnancy and Positive Parenting Center (Union): 636-744-8444 or 636-744-2550
 - Helps with needs such as diapers, formula, clothing, mentoring, and parenting classes.
- Lutheran Family and Children's services- Union: 314-787-5100
 - Provides pregnancy counseling and parenting support to families. Services provided in the home, office, or community locations throughout Franklin County.
 - Provides parenting classes to families with young children throughout Franklin, Gasconade, Osage, Warren, Lincoln, and surrounding areas.
- Special Supplemental Nutrition Program for Women, Infants, and Children-(WIC): 636-583-7307
- Birthright of Eureka - Eureka, MO 636-938-4221
 - <https://birthright.org/eureka>
 - <https://tricitybirthright.org/>

Family Support Division

- FSD Information Center: 855-FSD-INFO (855-373-4636)
 - Speak with a team member about FSD services and what benefits may be available to you.
 - Hours: Monday – Friday, 7:30 a.m. to 5:30 p.m.
- FSD Automated Information line: 800-392-1261 available 24/7
 - You will need your Social Security Number and date of birth when calling.
 - Health Care Application Helpline: 855-373-9994
 - AFDC – Aid to Families with Dependent Children
 - Medicaid – Medical Assistance
 - SNAP- “Supplemental Nutrition Assistance Program” (Formerly Food Stamps)
- Family Support Offices (Resource Centers):
 - Washington Resource Center
 - 1108 Washington Square Shopping Center; Washington, MO 63090
 - Warrenton Resource Center
 - 513 West Booneslick Rd; Warrenton, MO 63383
 - St. Joachim & Ann Care Services
 - 4116 McClay Rd; St. Charles, MO 63301
 - Owensville Resource Center
 - 1008 Hwy 28 W; Owensville, MO 65066
 - Compass Health Resource Center
 - 1032 Crosswinds Ct; Wentzville, MO 63385
- Child Protective Services:
 - Crawford County CD – 573-775-2146
 - Franklin County CD – 636-584-6388
 - Gasconade County CD – 573-437-4188
 - Warren County CD – 636-456-3307
 - Washington County CD – 573-438-2121

Abuse Crisis Intervention

- ALIVE: 800-941-9144 or 636-583-5700
 - Provides support services and short-term emergency sanctuary to adults and children of domestic violence.
- Turning Point: 888-873-7233 or 636-456-1186
 - Provides shelter and crisis intervention for victims of domestic and sexual violence and their children.
- Grace’s Place: 636-432-1313
 - A 6-bed childcare crisis and respite center in Franklin County that provides up to 30 days of care at no cost to parents for children (birth to 18 years) who find themselves stressed by a crisis that increases the risk of child maltreatment or neglect.
- Russell House: 800-998-8340
- Child Abuse/Neglect Hotline: 800-392-3738
- Adult Abuse/Neglect Hotline: 800-392-0210
- St. Martha’s Hall Hotline: 314-533-1313
- Bridgeway Behavior Health Crisis Line: 1-877-946-6854
- National Sexual Assault Hotline: 1-800-656-4673
- SAFE Connections Hotline: 314-531-2003
- General Website: <https://www.domesticshelters.org/>

Utility Assistance

- MO Department of Social Services – Low Income Home Energy Assistance Program
 - 855-373-4636 (855-FSD-INFO)
 - www.dss.mo.gov/fsd/energy-assistance/
 - May help pay heating and cooling bills.
 - Offers emergency assistance with blankets, lodging, furnace and central air repairs, window air conditioners and wood stoves.
 - Energy Assistance provides a one-time payment to help pay your choice of heating or cooling bill; the program runs annually on an October through September cycle. The amount of assistance you receive is based on the number of people in your household, your household income, and the fuel type.
- Jefferson Franklin Community Action Corporation- JFCAC
 - liheap@jfcac.org or 636-789-2686
 - Aids in applying for applicable utility assistance programs.
 - Weatherization and LIHEAP (Low-income Home Energy Assistance Program)
 - Energy Crisis Intervention- prevention of disconnection

Transportation

- MTM Transportation: 866-269-5927
 - Available to patients with active Medicaid coverage- must have DCN when making reservations.
 - website: www.mymotivcare.com
- Franklin County Transportation Council: 636-583-1125
 - Provides reliable transportation for the developmentally disabled, elderly, and general public.
- Mercy Shuttle Service: 314-251-7433
 - FREE shuttle ride to Mercy Hospital St Louis in Creve Coeur and back to Mercy Hospital Washington.
 - Pick up Mercy Doctors building.
 - Must make reservations 48 hours in advance.
- EZMO transportation: 877-743-3966
 - Free transportation for residents of Franklin and Jefferson Counties
 - 48 hours advanced reservations needed.
- MO Rides: 636-359-4656
 - Free referral services to coordinated affordable rides.
 - Available in St. Charles, Lincoln, Warren, Franklin, and Montgomery Counties
- Around N About Taxi: 636-239-1352
 - Franklin and South St. Louis Counties
 - \$2.00/mile

Literacy/ Education:

- Adult Literacy Tutoring or English as a second language tutoring.
 - Four Rivers Family YMCA
 - One on one tutoring available in public libraries in Hermann, Owensville, Pacific, St. Clair, Union, and Washington or in Union at East Central College.
 - To sign up to be a student or a volunteer:
 - Call Diane at 636-239-5704 or
 - Website: read4rivers@gwymca.org
 - E-mail: read4rivers@gwymca.org
- East Central College Adult Education and Literacy Program- 636-584-6915
 - Free English (English as second language) and citizenship classes
 - Free College and career readiness classes to prepare for the high school equivalency test and/or college placement examination.
 - Free Job skill training courses

Housing Assistance/ Shelters/ Homeless Resources

- Agape House of Franklin County- St. Clair MO 636-629-9899
- Jefferson – Franklin Community Action Corp- HUD applications
 - 636-629-6193 (Franklin County)
 - 636-789-2686 (Jefferson County)
- Franklin County Homeless Task Force: 636-649-5703
 - This is not a shelter; it is a phone line that can aid in locating appropriate resources such as tents, blankets, mats or tarps, clothing, food etc.
- Housing Resource Center- 314-802-5444
 - Access to network of emergency shelters
- Russell House, Rolla MO: 800-998-8340
- Shared Blessings- Bon Terre MO: 573-358-2998
- New Life- Potosi, MO: 573-438-8201
- VETERANS:
 - HOPE Recovery Center: 314-652-4100 ext. 55405
 - www.va.gov/homeless
 - 877-4AID-VET (877-424-3838)

Legal Services

- Legal Services of Eastern Missouri: 636-583-7877
 - Offers free, high quality legal assistance and aid to low-income people in the Franklin Co and surrounding areas.
- Certified Elder Law Attorney: Michael Weeks 636-486-9009
 - elderlawofstcharles.com

Other Resources:

- Franklin County Family Resource Center: 636-234-7133
 - 500 Clark Ave, Union, MO 63084
 - <https://www.franklincountykids.org/family-resource-center.html>
 - Providing resources for struggling individuals/families such as counseling services, community garden, food pantry, laundry services, showers, clothing, referrals to collaborative agencies.
- Foundations for Franklin County: 636-239-7652 foundations4franklincounty.org
- Mercy Neighborhood Ministry: www.mercy.net/mnm